



We Respect Your Privacy

We are committed to protecting the privacy of patient information and to handling your personal information in a responsible manner in accordance with the

Private Act 199 (Cth), the Privacy Amendment (Enhancing Privacy Protection) Act 2012, the Australian Privacy Principles and relevant State and Territory privacy legislation (referred to as privacy legislation).

This Privacy Policy explains how we collect, use and disclose your personal information, how you may access that information and how you may seek the correction of any information.

It also explains how you may make a complaint about a breach of privacy legislation.

This Privacy Policy is current from 07/07/2015.

From time to time we may make changes to our policy, processes and systems in relation to how we handle your personal information.

We will update this Privacy Policy to reflect any changes.

Those changes will be available on our website and in the practice.

We collect information that is necessary and relevant to provide you with medical care and treatment, and manage our medical practice.

This information may include your

name, address, date of birth, gender, health information, family history, credit card and direct debit details and contact details.

This information may be stored on our computer medical records system and/or in hand written medical records.

Wherever practicable we will only collect information from you personally.

However, we may also need to collect information from other sources such as

treating specialists, radiologists, pathologists, hospitals and other health care providers.

We collect information in various ways, such as over the phone or in writing, in person at GC Heart and Specialist Centre or over the internet if you transact with us online.

This information may be collected by medical and non-medical staff.

In emergency situations we may also need to collect information from your relatives or friends.

We may be required by law to retain medical records for certain periods of time, depending on your age at the time we provide services.

We will treat your personal information as strictly private and confidential.

We will only use or disclose it for purposes directly related to your care and treatment, or in ways that you would reasonably expect that we may use it for your ongoing care and treatment.

For example, the disclosure of blood test results to your specialist or requests for x-rays.

There are circumstances where we may be permitted or required by law to disclose your personal information to third parties.

For example

Medicare, Police, Insurers, Solicitors, government regulatory bodies, tribunals, courts of law, hospitals, or debt collections agents.

We may also from time to time provide statistical data to third parties for research purposes.